

THAKUR PANCHANAN MAHILA MAHAVIDYALAYA

COOCH BEHAR

OFFICE OF THE PRINCIPAL
[A Govt. Aided Degree College permanently
affiliated to the Cooch Behar Panchanan
Barma University and enlisted under Sec. 2(F)
and 12(B) of the UGC Act]



COOCH BEHAR (WB) INDIA
PIN : 736101
Phone No. & Fax No. : 03582-222695
E-Mail : tpmm_cob@rediffmail.com
Mobile : 6295861623 (Principal)

Students' Feedback Analysis Report 2018-2019

Internal Quality Assurance Cell

Thakur Panchanan mahila Mahavidyalaya, Cooch Behar

Report of the Coordinator

1. Introduction: Internal Quality Assurance Cell of Thakur Panchanan Mahila Mahavidyalaya has obtained feedback from the students in 2018-2019. The target group was the students of 1st, 2nd and 3rd year students. Special care was taken to ensure obtaining feedback from the outgoing students.

2. Mechanism: Feedback forms were printed and distributed among all the departments. Each department encouraged the students to give their valuable feedback. The feedback forms with responses were collectively received and analysed by IQAC.

3. Response Summary: Total respondents: 102

Students answered ten questions. Four of the questions were meant to gauge the satisfaction level of the students on a scale of 1 to 10. The responses were grouped into three categories: Dissatisfied (1-3), Satisfied (4-7) and Highly Satisfied (>7).

Questions	Dissatisfied (1-3)	Satisfied (4-7)	Highly Satisfied (>7)	Total
Q1	20	49	33	102
Q2	20	52	30	102
Q5	24	49	29	102
Q8	18	57	27	102

Questions	Yes	No	total
Q3	78	24	102
Q4	53	49	102
Q6	74	28	102
Q7	70	32	102
Q9	29	73	102
Q10	35	67	102

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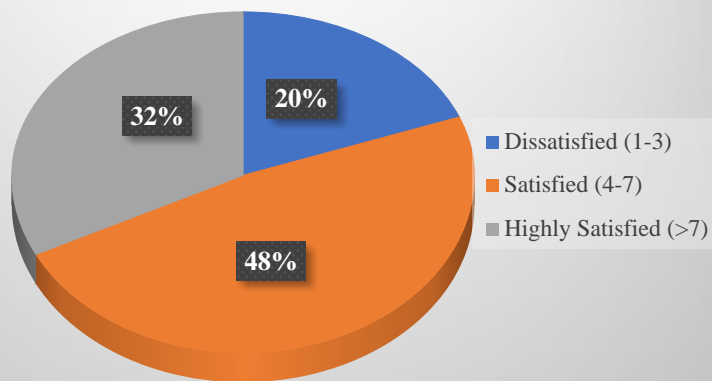
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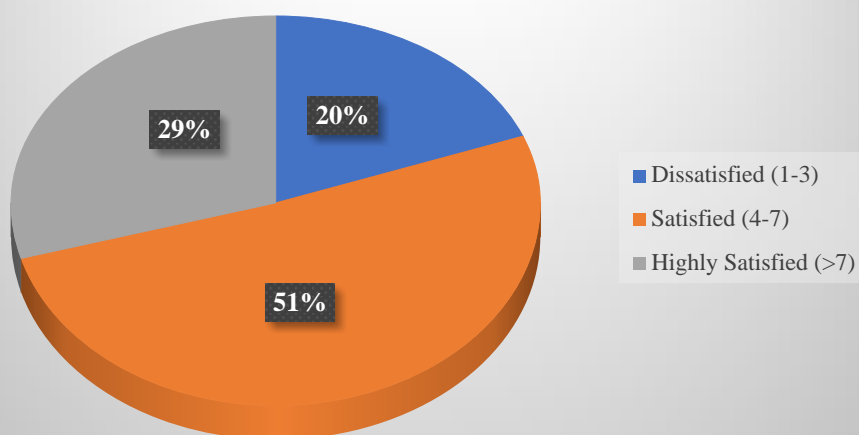
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4. Analysis: The responses are represented in pie-charts for analysis.

1. Overall learning experience in the institution



2. Departmental support for holistic growth



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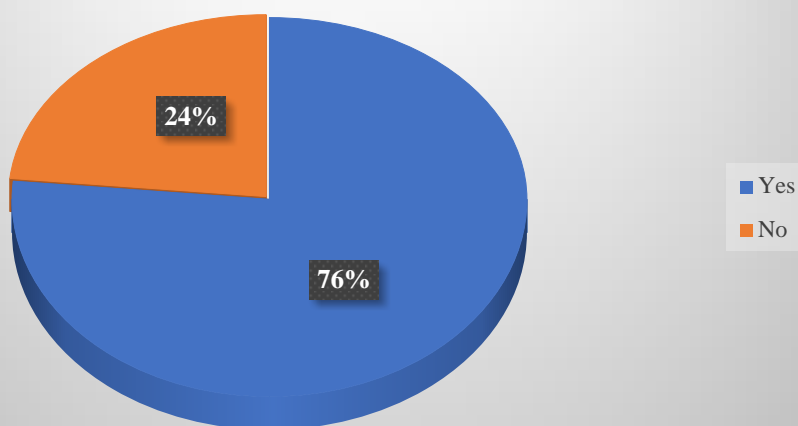
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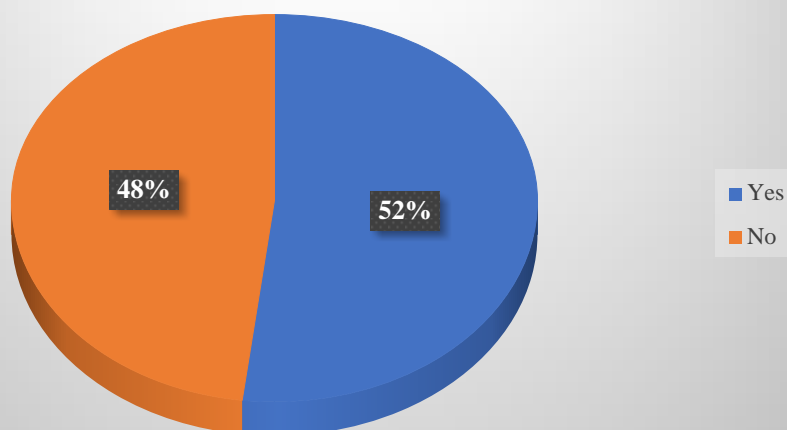
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3. Availability of teachers in the college during working hours



4. Accessibility of the teachers beyond campus



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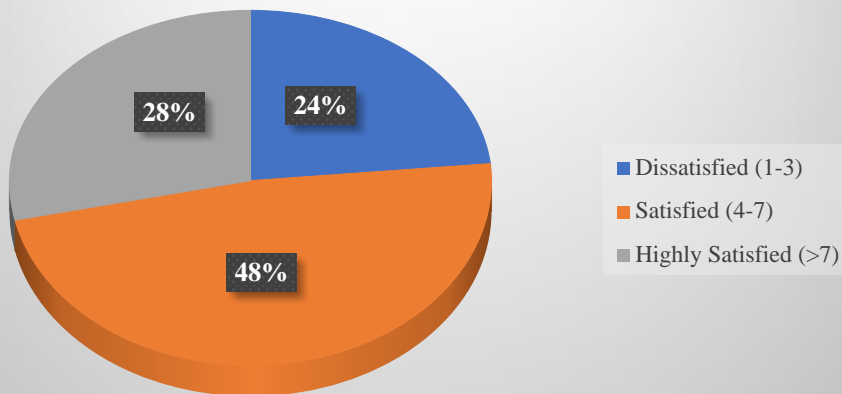
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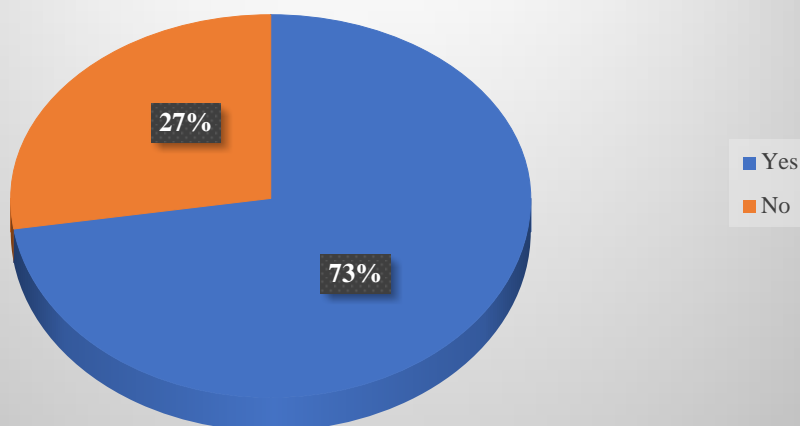


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5. Support provided by the college library



6. Behaviour and support of library staff



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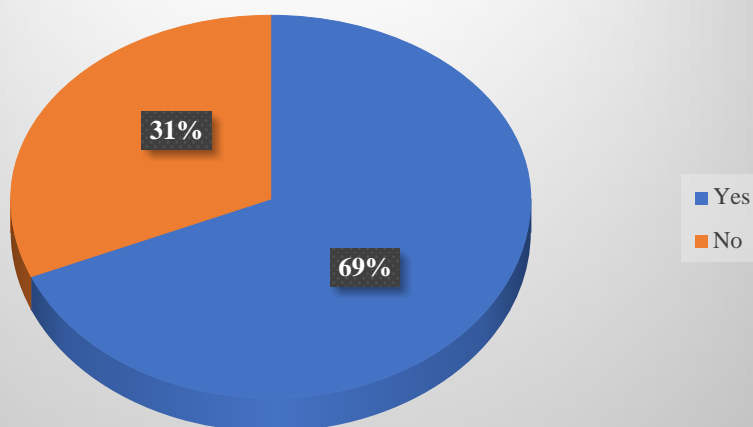
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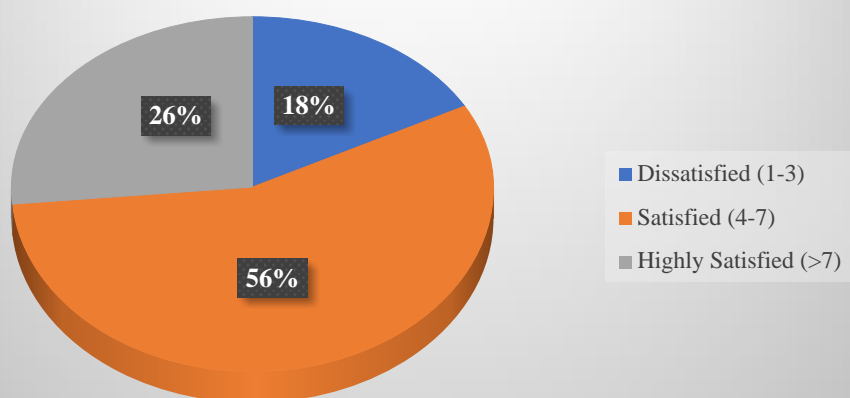


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7. Support of the office staff for different scholarship programs



8. Overall support provided by the college office



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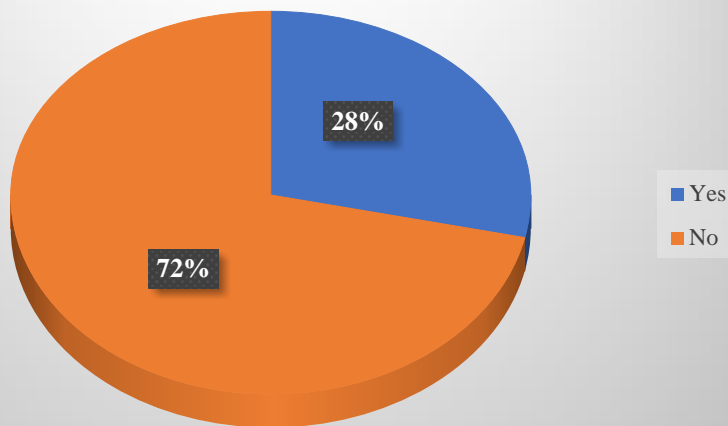
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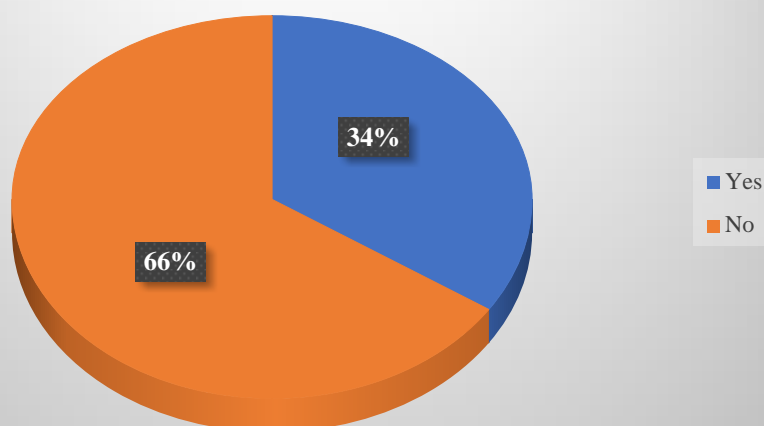


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9. Amenities available in the college



10. Support of college authority when in distress



5. Observation: It is observed that the satisfaction level of the students in all the parameters is quite high. Most of the students are highly satisfied with most of the criteria. However, the percentage highly satisfied students is comparatively low in regard to accessibility of teachers beyond campus. The resources of the library should be enriched.

6. Acknowledgement: IQAC appreciates the spontaneous participation of the students and active engagement of all the IQAC members in preparing the questionnaire, distributing, collecting and analysing the feedback.